

Identity Onboard

Find out how Identity Onboard can support your customer on-boarding experience and Know Your Customer compliance.

A positive customer on-boarding experience should be seamless, automated and support your compliance obligations. Identity Onboard helps remove on-boarding friction by providing a streamlined method of instant online identity verification.

The Changing Business Landscape

The growth of online channels has changed the way businesses operate. Many processes are now automated to ensure customers can connect and do business at a time that suits them. The market demands real-time decisions during the on-board process and as a result, your business should have a seamless on-boarding process to enable your customers.

A great customer on-boarding experience is one that is simple to implement, use and operates in real-time. We can assist in bringing these components together to remove process friction, support compliance obligations and improve time to decision, therefore enhancing the overall customer experience.

Electronic Identity Verification – Quick, Accurate and Easy

Identity Onboard is a web portal that verifies an individual's identity via multiple, independent data sources, enabling you to support your compliance requirements as you on-board customers.

Identity Onboard can be integrated into your customer on-boarding process and can support your specific business requirements.

Overview

Identity Onboard

Identity Onboard can be configured to utilise any or all of the data sources below:

Identity Plus

A bureau-based form of identity verification that provides a match / no match / partial match response to each component of name, date of birth and address. Identity Plus returns a confidence indicator showing the degree of match on the bureau from Equifax.



EQUIFAX[®]



Identity Onboard Benefits

Identity Onboard electronically verifies identity details through multiple data sources, at the point of application; whether that be online, face-to-face, or back office processing centre.

Efficiency

Single portal access to multiple databases to streamline the electronic identity verification process.

Confidence

Multiple reliable, independent and recognised data sources.

Flexible

Can be configured to suit individual business requirements.

Compliance

Includes audit reporting that can support your compliance regulations for AML.

Ease

Easy access multiple databases in one portal.

Speed

Provides a quick summary of customer verification across all databases so you can on-board more customers in less time.

Driver Licence Verification

Provides one source of name and date of birth verification utilising the New Zealand Transport Agency (NZTA) database.

Licence Check

Provides further details about a customer's Driver Licence from information held on the NZTA database.

Passport Verification

Provides one source of name and date of birth verification utilising a passport that is verified through the New Zealand Department of Internal Affairs (DIA) database.

Birth Verification

Provides the name and date of birth verification of a customer utilising the DIA database.

Citizenship Verification

Provides the citizenship information of a customer utilising the DIA database.

Reporting Capability

Identity Onboard includes an easy-to-access reporting tool to confirm the status of customer verification. This information is stored within the portal and can support internal or external regulatory audits (e.g. AML/CFT).

 **CONTACT US TODAY**

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